

# LONG MEADOW FARM

Ingarsby Road, Keyham, Leicestershire, LE7 9JU

Email: [office@campandcaravanleicester.co.uk](mailto:office@campandcaravanleicester.co.uk)

Tel: 07733 416 287 or 0116 259 5606

## General Terms and Conditions of Booking:

These terms and conditions form the basis of the Booking between the Hirer and Long Meadow Farm.

The Terms and Conditions will not be varied except in writing and agreed by both parties.

1. Long Meadow Farm reserves the right to decline this and any Booking or part thereof at any time without liability.
2. All Bookings must be made by an eligible Hirer (solvent individual, freelancer or company able to trade in the UK) who shall be the contracting party for the purposes of the Booking made with Long Meadow Farm.
3. All Bookings are provisional until confirmed by receipt of a non-refundable deposit and a signed Contract form agreeing to these terms and conditions of hire from Long Meadow Farm, on or before the due date, as agreed.
4. If, at any time, Long Meadow Farm does not exercise any right or rights conferred under these terms and conditions for any reason this will not prevent Long Meadow Farm from successfully exercising this right or rights in the future. If any part these terms and conditions is deemed invalid, then that part will be limited or eliminated to the minimum extent necessary, and the remainder will remain fully in force.
5. Long Meadow Farm will not be involved in any administrative work on behalf of the Hirer, unless Long Meadow Farm has agreed to this in writing.
6. The amount of the booking deposit is at the discretion of Long Meadow Farm. The booking is not confirmed until the deposit is received and cleared.
7. A security deposit may be required at the discretion of Long Meadow Farm.
8. In cases of non-payment Long Meadow Farm will take appropriate action to recover the debt, including referral to external debt collection services, and shall be entitled to recover all costs, interest, damages and legal expenses (on a full indemnity basis) from the Hirer concerned (deposits excluded).
9. Interest may be charged by Long Meadow Farm on outstanding balances in line with current interest rates.
10. Travel and Transport: We are dedicated to maintaining our peaceful, rural environment here at Long Meadow Farm and to helping anyone who visits us to reduce their carbon footprint. We aim for responsible decisions that will reduce any negative impact on not only our local environment but also on the wider community. Therefore, to reduce any environmental impact we encourage you, when planning your event, to consider car sharing with friends and colleagues. Please also see Leicester and Leicestershire local government website [www.LeicesterSHARE.com](http://www.LeicesterSHARE.com). Please consider hiring a coach or minibus for your guests. We can refer you to local coach companies and taxi firms who will give excellent rates on your bookings. We are happy to provide further details by request.
11. Long Meadow Farm accepts no responsibility for any outside contractors and any negligence, wilful act or default caused by them. All contractors must hold their own public liability insurance (up to £10 million) and all electrical equipment must be PAT tested. All entertainers must adhere to the strict noise limitations put in place by Long Meadow Farm. We reserve the right to stipulate acceptable levels of noise and behaviour of guests who must comply with any directions requested by management. If this is not adhered to Long Meadow Farm reserve the right to disconnect any amplification equipment causing nuisance and or stop the event immediately with no liability attributing to us.
12. All areas or rooms within Long Meadow Farm to which the Hirer has been granted access, including agreed access times, are as detailed on the Contract form. Where overnight stay on campsite (tent, caravan or motorhome) is required, this is subject to additional campsite Terms and Conditions.
13. The Hirer must arrive and vacate by the agreed time, as stated on the Contract form. Failure to adhere to the agreed times may incur additional charges. In the event of unauthorised overrunning (after initial verbal warning from Duty Manager) Long Meadow Farm retains the right to interrupt the Hire, cut the power supply and exclude hire and third parties from Long Meadow Farm with or without the assistance of security. If this occurs Long Meadow Farm will charge additional charges to the Hirer accordingly.
14. The Hirer agrees to use equipment belonging to Long Meadow Farm in a safe manner and return/leave it in good working order. Where equipment is damaged charges will be made to Hirer account.
15. The Hirer undertakes to ensure that any equipment brought onto the site by him/her or their agent(s) is safe to use and in the case of electrical equipment has been PAT tested within the 12 months prior to the event, and to indemnify Long Meadow Farm for any loss, injury or damage arising from its use.
16. Long Meadow Farm must be clear of all the Hirers property and in a clean and useable condition by the time stated on the Contract form. Failure to comply with this may result in Long Meadow Farm disposing of the property and charging the Hirer for expenses incurred.
17. If a booking has been confirmed and is subsequently cancelled, the following cancellation charges on a sliding scale of the total booking price will be charged: 3 – 6 months (a month being 30 days) in advance 25% of the total anticipated charge; 1 – 3 months in advance 50% of the total anticipated charge; less than 1 month 100% of the total anticipated charge. Long Meadow Farm may take into consideration any subsequent re-letting of the booked facilities. All cancellations must be made in writing and sent by recorded delivery. Long Meadow Farm is conscious of the difficulties that can arise for the Client in the event of a cancellation and therefore strongly recommend that the client take out special insurance. Security deposits will only be refunded as described above.
18. Long Meadow Farm will acknowledge receipt of all amendments/cancellation/terminations in writing via letter or email to the Hirer indicating whether the amendment/cancellation/termination has been accepted.
19. In the event of a full or partial cancellation of a confirmed booking by the Hirer less than 6 weeks prior to the event, cancellation charges will apply as follows: 100% of room hire charges plus any additional costs in full which have been or will be reasonably incurred by Long Meadow Farm in respect of the Booking.
20. If a confirmed booking is postponed, transfer of the deposit against cancellation fees may be agreed at the sole discretion of Long Meadow Farm.
21. Long Meadow Farm properly and reasonably reserves the right to cancel or terminate wholly or in part any booking at any time and for any reason including, but not limited to, the following: • If the Hirer becomes bankrupt or insolvent or enters into liquidation or receivership • If the Hirer is more than 30 days in arrears in respect of payments due to Long Meadow Farm in respect of previous and/or current bookings or part(s) thereof. • If the Booking might, in Long Meadow Farms reasonable opinion, prejudice the reputation of Long Meadow Farm. • If the behaviour of the Hirer/guests/delegates (whether as individuals or as a group) is deemed by Long Meadow Farm to be unacceptable. Partial termination could result in a number of guests/delegates being required to leave Long Meadow Farm. • If the activity of the Hirer/guests/delegates (whether as individuals or as a group) breaches Fire/ Health and Safety, Licensing or any legislation in any way or deemed unsafe for staff, performers or public. • Any such amendment/cancellation/termination shall be without prejudice to any right of action of Long Meadow Farm in respect of non payment or any breach of the terms and conditions.
22. Force Majeure - If Long Meadow Farm is limited or hindered from hosting the event or providing any facility booked by the client due to circumstances beyond their control e.g. Government intervention, Acts of God, civil disturbance, war, national or local disaster, strikes, labour disputes, fire then Long Meadow Farm will accept no liability or responsibility.
23. Long Meadow Farm does not accept liability for the loss or damage to any vehicle parked on our car park; owners park at their own risk.
24. The Hirer will ensure that he/she and all guests will comply with any statutory requirements regarding our health and safety, fire and licensing conditions, and that they will not engage in or permit their guests to engage in abusive, threatening, violent or inappropriate behaviour towards any person or animal while on Long Meadow Farm.
25. You will be held liable for the cost of repairs carried out as a result of any damage caused to any part of Long Meadow Farm or its property by the negligence, wilful act or default of any person invited by you or any person attending your Event. Long Meadow Farm does not accept liability or responsibility for the loss or damage of any goods including gifts, or property of any kind brought onto the premises by guests.
26. Long Meadow Farm is not liable for consequential losses.